Jeffrey S. Podoshen, Ph.D. Alfred Lerner College of Business University of Delaware jeffst@udel.edu

Education

Degrees

- 2005 *Temple University, Fox School of Business*, Philadelphia, PA Ph.D. in Business Administration Concentration: Marketing
- 2001 Temple University, Fox School of Business, Philadelphia, PA Master of Business Administration Major: Marketing Awarded Dean's Certificate of Academic Excellence Beta Gamma Sigma
- 1996 University of Delaware, Lerner College of Business and Economics, Newark, DE BS in Business Administration Major: Marketing

Certificate

2019 Rutgers, The State University of New Jersey, New Brunswick, NJ Certificate in Online Teaching

Academic Experience

Franklin & Marshall College, Lancaster, PA

2019-	Professor of Marketing
2011-2019	Associate Professor of Marketing (Tenure granted 2011)
2005-2011	Assistant Professor of Marketing

Courses Taught and Designed: Marketing Analytics Strategies for Organizing Digital/Social Media Marketing Marketing Principles Consumer Psychology Innovation and Entrepreneurship Advertising and Media

Current Adjunct and Affiliated Academic Positions

University of Maryland, Global Campus (2009 – Present) Winner Outstanding Adjunct Faculty Member Award (2020-2025) Winner of the Graduate School Teaching Recognition Award (2018)

Rutgers, The State University of New Jersey (2004 – Present) Winner of Outstanding Teaching Award (2022)

Syracuse University, Whitman School of Management (2018 – 2021)

Adjunct Courses Taught and Designed (online, hybrid, executive and traditional): Marketing Analytics Digital Marketing Analytics Digital Marketing Strategy Social Media Marketing Marketing Management and Innovation Marketing Management Consumer Analysis

- 2005 **Professor of Marketing** *Royal Education*, Hanoi, Vietnam
- 2002-2004 **Instructor of Marketing** (as Graduate Student) *Temple University*, Philadelphia, Pennsylvania
- 2001-2003 Adjunct Instructor of Business United States Department of Justice, Department of Corrections Fairton Correctional Institute, Fairton, New Jersey Fort Dix Correctional Institute, Fort Dix, New Jersey

Recent Related Peer-Reviewed Publications

Articles

- Podoshen, J.S., Keech, J., Melkamu, E., & Zheng, S. (2024). "It's always a beautiful day in The Villages": Management challenges for large-scale retirement communities. *Journal of Aging and Environment*, 38 (4), 307-323.
- Podoshen, J.S., Ekpo, A., & Abiru, O. (2021) Diversity, tokenism and comic books: Crafting better strategies. *Business Horizons*, 64 (1), 131-140.
- Keech, J., Morrin, M., & Podoshen, J.S. (2020), The effects of materialism and luxury branding on consumer acceptance of sustainable synthetic (lab-grown) products. *Journal of Consumer Marketing*, 35 (5), 579-590.
- Keech, J., Papakroni, J., & Podoshen, J.S. (2020). Gender differences in materialism, power, riskaversion, self-consciousness, and social comparison. *Journal of International Consumer Marketing*, 32 (2), 83-93.
- Dev, M., Podoshen, J.S., & Shahzad, M. (2018). An exploratory comparison of materialism and conspicuous consumption in Pakistan. *Journal of International Consumer Marketing*, 30 (5), 317-325.

- Podoshen, J.S., Yan, G., Andrzejewski, S.A., Wallin, J., & Venkatesh, V. (2018). Dark tourism, abjection and blood: A festival context. *Tourism Management*, 64 (2), 346-356.
- Podoshen, J.S., Andrzejewski, S.A., Wallin, J., & Venkatesh, V. (2018). Consuming abjection: an examination of death and disgust in the black metal scene. *Consumption, Markets and Culture,* 21 (2), 107-128.
- Fang, Y. & Podoshen, J.S. (2017). New insights into materialism and conspicuous consumption in China. *Journal of Consumer Ethics*, 1 (2), 72-81.
- Andrzejewski, S.A., & Podoshen, J.S. (2017). The influence of cognitive load on nonverbal accuracy of caucasian and African-American targets: Implications for ad processing. *Journal of International Consumer Marketing*, 29 (2), 83-90.
- Podoshen, J.S., Venkatesh, V., Wallin, J., Andrzejewski, S., & Jin, Z. (2015). Dystopian dark tourism: An exploratory examination. *Tourism Management*, *51* (December), 316-328.
- Podoshen, J.S., Andrzejewski, S., Venkatesh, V., & Wallin, J. (2015). New approaches to dark tourism inquiry: A response to Isaac. *Tourism Management*, *51* (December), 331-334.
- Podoshen, J.S., Hunt, J.M., & Andrzejewski, S. (2015). Attribution processes in cross-cultural heritage tourism. *Journal of International Consumer Marketing*, 27 (2), 123-136.
- Podoshen, J.S., Venkatesh, V., & Jin, Z. (2014). Theoretical reflections on dystopian consumer culture: Black metal. *Marketing Theory*, 14 (2), 207-227.
- Podoshen, J.S., Andrzejewksi, S., & Hunt, J. (2014). Materialism, conspicuous consumption and American hip-hop subculture. *Journal of International Consumer Marketing*, 26 (4), 271-283.
- Podoshen, J.S. (2013). Dark tourism motivations: Simulation, emotional contagion and topographic comparison. *Tourism Management*, 35 (April), 263-271.
- Segal, B.W., & Podoshen, J.S. (2013). An examination of materialism, conspicuous consumption and gender differences. *International Journal of Consumer Studies*, *37* (2), 189-198.
- Podoshen, J.S., & Andrzejewski, S.A. (2012). An examination of the relationships between materialism, conspicuous consumption, impulse buying and brand loyalty. *Journal of Marketing Theory and Practice*, 20 (3), 319-334.
- Podoshen, J.S., Li, L., & Zhang, J. (2011). Materialism and conspicuous consumption in China: A crosscultural examination. *International Journal of Consumer Studies*, 35 (1), 17-25.
- Podoshen, J.S., & Hunt, J.M. (2009). Animosity, collective memory and equity restoration: Consumer reactions to the Holocaust. *Consumption, Markets and Culture, 12* (4), 301-327.
- Podoshen, J.S. (2009). Distressing events and future purchase decisions: Jewish consumers and the Holocaust. *Journal of Consumer Marketing*, 26 (4), 263-276.

- Makarem, S.C., Mudambi, S.M., & Podoshen, J.S. (2009). Satisfaction in technology-enabled service encounters. *Journal of Services Marketing*, 23 (3), 134-144. *Highly Commended Award* Winner – voted as one of the top four papers published in the journal for 2009 by the Emerald Literati Network and the journal's editorial team.
- Podoshen, J.S. (2008). The African American consumer revisited: Brand loyalty, word of mouth, and the effects of the black experience. *Journal of Consumer Marketing*, 25 (4), 211-222.
- Podoshen, J.S. (2008). Why take tunes? An exploratory multinational look at student Downloading. *Journal of Internet Commerce*, 7 (2), 180-202.
- Podoshen, J.S. (2006). Word of mouth, brand loyalty and acculturation: A new look at the American Jewish consumer. *Journal of Consumer Marketing*, 23 (5), 266-282.

Cases

Podoshen, J.S. & Wheaton, S. (2018). Dove's "Real Beauty" campaign: Body positive promotion or genderwashing? University of British Columbia Open Case Studies.

Proceedings and Other Peer Reviewed Presentations

- Wight, C., Podoshen, J.S., and Lennon, J. Dark tourism: Sectoral Engagement and Ontological Repositioning. Presented at *Society for Marketing Advances* (SMA) Annual Conference, 2024, Tampa.
- Podoshen, J.S., and Keech, J. Kensington as the 'Walmart of Heroin': How do localized drug markets flourish? *American Marketing Association (AMA)* Marketing + Pubic Policy Conference 2022, Las Vegas.
- Podoshen, J.S., Second wave black metal: Consuming the heretical. Presented at *Consumer Culture Theory (CCT)* Annual Conference 2019, Montreal, Canada.
- Abiru, O., and Podoshen, J.S., Consumer acceptance (and rejection) of the rapid turn towards diversity, inclusion and equity in modern Marvel comic books. Presented at *Consumer Culture Theory* (*CCT*) Annual Conference 2019, Montreal, Canada.
- Keech, J. & Podoshen, J.S., Materialism, emotion and disposal: Examining the duality of the good and the evil. Presented at the *Society for Consumer Psychology (SCP)* Annual Conference 2019, Savannah, Georgia,
- Fang, Y., Podoshen, J.S., Shahzad, M., Zhao, J., & Andrzejewski, S.A., An exploratory comparison of materialism and conspicuous consumption in three nations: Pakistan, China and the United States. Presented at the Academy of International Business (AIB) NE Conference, October 2016, Philadelphia, Pennsylvania.
- Podoshen, J.S., Wheaton, S., & Reinaker, A., Positive body image promotional campaigns and genderwashing. Presented at the *American Marketing Association (AMA)* 2016 Summer Educator's Conference, August 2016, Atlanta, Florida.

- Podoshen, J.S., Andrzejewski, S.A., Venkatesh, V., & Wallin, J., Dark tourism, community and transitory space. Presented at the 3rd World Research Summit for Tourism and Hospitality, December 2015, Orlando, Florida.
- Podoshen, J.S., Reactionary modernism: Thoughts on the post-postmodern condition. Presented at the *American Marketing Association (AMA)* 2014 Winter Educator's Conference, February 2014, Orlando, Florida.
- Dobscha, S., Drenten, J., Drummond, K., Gabel, T., Hackley, C., Levy, S., Podoshen, J.S., Rook, D., Sredl, K., Tiwaskul, R.A., & Veer, E. Death and all his friends: The role of identity, ritual, and disposition in the consumption of death. ACR North American Conference 2012, Vancouver, CA. Published in *Advances in Consumer Research*, XL, Association for Consumer Research.
- Podoshen, J.S., Between modernity and postmodernity: An amalgam in black metal consumer culture. Presented at the *Consumer Culture Theory VII Annual Conference* (Linda Scott and Soren Askegaard, Chairs), August 2012, Oxford, UK.
- Podoshen, J.S., Andrzejewski, S.A., & and Hunt, J.M., Materialism, conspicuous consumption and American hip-hop subculture. Presented at the *Academy of Marketing Science (AMS)* annual conference, May 2011, Coral Gables, Florida.
- Chai, J.C.Y., & Podoshen, J.S., Guanxi meets western banking systems: Trust, bonding, and commitment in the context of consumer acculturation. Presented at the *Academy of Marketing Science (AMS)* annual conference, May 2011, Coral Gables, Florida.
- Shi, M., & Podoshen, J.S., Chinese consumer attitudes regarding print ads utilizing western style sexappeal. Accepted at the 2010 *Global Marketing Conference* (not presented), September, 2010, Tokyo, Japan.
- Podoshen, J.S., Historic sites, the Holocaust and equity restoration. Presented at the *Consumer Culture Theory V Annual Conference* (Craig Thompson and David Crockett, Chairs), June 2010, Madison, Wisconsin.
- Ketkar, S., & Podoshen, J.S., Multinational firms and brand disposal strategies: A conceptual framework. Presented the 11th Annual International Business Research Forum, Frontiers of Research in International Business: Organizational Form and Function in the 21st Century (Ram Mudambi and Tim Swift, Chairs), April 2010, Philadelphia, Pennsylvania (presented as poster).
- Emmet, B., & Podoshen, J.S., The consumption narrative: Materialism and identity in the modern horror film. Presented at the *Consumer Culture Theory IV Annual Conference* (Markus Giesler, David Wooten and John Branch, Chairs), June 2009, Ann Arbor, Michigan (working paper track presented as poster).
- Ketkar, S., & Podoshen, J.S., New thoughts on brand disposal strategies of multinational firms. Accepted at the 2009 *Academy of Marketing Science* (AMS) conference (not presented), May 2009, Baltimore, Maryland.
- Podoshen, J., Li, L., & Zhang, J., Materialism and conspicuous consumption in China: New comparative insights. Presented at the *International Conference on Immigration, Consumption and Markets* (Soren Askegaard and Nil Ozcaglar-Toulouse, Chairs), May 2009, Lille, France.

Other Presentations

- Podoshen, J.S., Using open access materials in the online environment: Keeping costs low and quality high. *E-Learning Conference 2018*, Camden, New Jersey.
- Podoshen, J.S., Creating integrative writing assignments in a distance learning environment. *E-Learning Conference 2017*, Camden, New Jersey.

Chapters in Edited Volumes

- Podoshen, J. (2018). Dark tourism in an increasingly violent world. In P. Stone, R. Hartmann, T. Seaton, R. Sharpley and L. White (Eds.), *The Palgrave handbook of dark tourism* (pp. 173-188). Hampshire, UK: Palgrave.
- Venkatesh, V., Nelson, B.J., Thomas, T., Wallin, J.J., Podoshen, J.S., Thompson, C., Jezer-Morton, K., Rabah, J., Urbaniak, K. & St. Laurent, M. (2016). Exploring the language and spectacle of online hate speech in the black metal scene: Developing theoretical and methodological intersections between the social sciences and the humanities. In N. Varas-Díaz & N. Scott (Eds.), *Heavy metal* and the communal experience (pp. 217-250). Lanham, MD: Lexington Press.
- Podoshen, J. (2016). Examining death and learning about life. In S. Dobscha (Ed.), *Death in a consumer culture* (pp. 316-319). New York: Routledge.

Dissertation

"Acculturation, ethnic conflict and equity theory: The American Jewish consumer," Richard A. Lancioni, Dissertation Chair, *Temple University*. (Successfully defended February 2005)

Academic Service

Editor

International Journal of Consumer Studies Associate Editor (2024-)

Consumption, Markets & Culture Co-guest editor on special issue "Death and Consumption"

Editorial Review Board

International Journal of Consumer Studies Journal of International Consumer Marketing Journal of Marketing Theory and Practice Winner of "Best Reviewer" award for 2010.

Journal Reviewer (ad-hoc)

Annals of Tourism Research Business Horizons Computers in Human Behavior Consumption, Markets & Culture Current Issues in Tourism European Journal of Cultural Studies European Journal of Marketing **Event Management** Futures International Journal of Consumer Studies International Journal of Psychology Journal of Advertising Journal of Business Ethics Journal of Business Research Journal of Computer-Mediated Communication Journal of Consumer Affairs Journal of Heritage Tourism Journal of International Marketing Journal of International Consumer Marketing Journal of Marketing Management Journal of Retailing and Consumer Services Journal of Tourism History Marketing Theory Sexuality Research and Social Policy **Tourism Management** "Outstanding Reviewer" award for 2015; 2017 **Tourism Geographies Tourist Studies**

Selected Competitive Grants

- 2019 Teagle Foundation Sub-Grant for Integrating Humanities and Business in Teaching (\$1600)
- 2019 Mellon Foundation Sub-Grant for DEI Departmental Syllabus Review (\$1500)
- 2019 Mellon Foundation Sub-Grant for Diversity, Equity and Inclusion in Teaching (\$1500)
- 2018 Rutgers University Grant for Open Access and Affordable Materials Development (\$1000)
- 2018 Rutgers University Grant for Teaching Development
- 2017 Rutgers University Grant for Teaching Development
- 2016 Rutgers University Grant for Teaching Development
- 2007 Rutgers University Grant for Consumption Research

2004; 2005 - CIBER U.S. Department of Education Grant for Consumer Acculturation Research

Professional Experience

2021- Content Creator (Contractor)

Sony Music Entertainment

- Create visual and written content in the online space for two major Sony Music brands
- Work closely with Public Relations and Marketing professionals to deploy Marketing programs

1998-2001 Sales and Marketing Associate; Team Leader – E-Commerce Group

Towers Perrin (Now known as Willis Towers Watson), Philadelphia, Pennsylvania

- Developed and implemented marketing and e-commerce strategy for professional consulting firm
- Responded to written requests for proposals
- Created sales presentations for new consulting prospects
- Researched and analyzed related market trends and technology
- Developed and consulted on media placement and advertising copy
- Interviewed and recruited new marketing and communications talent

Clients: Sony, Watkins Motor Lines, Dun and Bradstreet, IMS Health, Cognizant, Belk Stores, Jones New York

1996-1998 Project Specialist

The Vanguard Group, Malvern, Pennsylvania

- Developed and wrote communications outlining employee benefit plans
- Developed and wrote system specifications for custom enhancements to mainframe, internet, intranet and voice technology systems that tracked benefit plans for Fortune 500 clients
- Maintained daily contact with clients regarding system enhancements

Clients: Con Edison, Overnite Transportation, Florida Progress, Compaq, Georgia-Pacific

Professional Service (pro bono)

Consulting

2017

Goodwill Industries, Maple Shade, New Jersey

- Updated comprehensive marketing strategy as part of a community based learning project with MBA students
- Analyzed market and operations to help lead organization to increased cash flow in medical equipment business
- 2004-2005 The Timothy School, Philadelphia, Pennsylvania
 - Developed strategic marketing plan
 - Created advertising copy and promotional materials

Board of Director Service

1999-2001	Literacy Volunteers of America, Willingboro, NJ
1996-1998	American Cancer Society, Exton, Pennsylvania