

**Saif Mir**  
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Business Administration  
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## **ACADEMIC POSITION**

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<b>Assistant Professor, University of Delaware</b> <i>Business Administration</i>	Newark, Delaware <i>August 2025 – Present</i>
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<b>Assistant Professor, Lehigh University</b> <i>Decision and Technology Analytics (DATA)</i>	Bethlehem, Pennsylvania <i>August 2019 – August 2025</i>
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<b>Assistant Professor, College of Charleston</b> <i>Department of Supply Chain and Information Management</i>	Charleston, South Carolina <i>August 2017 – August 2019</i>
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## **INDUSTRY EXPERIENCE**

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<b>Executive Ship Management</b> <i>Second Officer</i>	<i>2010-2011</i>
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<b>Tanker Pacific Management PTE Singapore</b> <i>Second Officer/Third Officer/Cadet</i>	<i>2001-2010</i>
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## **EDUCATION**

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<b>University of Arkansas, Sam M. Walton College of Business</b> <i>Doctor of Philosophy in Supply Chain</i>	Fayetteville, Arkansas <i>May 2017</i>
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<b>University of Arkansas, Sam M. Walton College of Business</b> <i>Master of Business Administration</i>	Fayetteville, Arkansas <i>May 2013</i>
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<b>University of Mumbai, T S Chanakya</b> <i>Bachelor of Science in Nautical Science</i>	Mumbai, India <i>May 2001</i>
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## **HONORS AND AWARDS**

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- Runner up Bernard J. LaLonde Best Paper Award (Journal of Business Logistics) *2024*
- College of Business Mentorship Excellence Award, Lehigh University *2022*
- Harold E. Fearon Best Paper Award (*Journal of Supply Chain Management*) *2017*
- E. Grosvenor Plowman Award – CSCMP ARS conference best paper, Atlanta *2017*
- First place, “3 Minute Thesis Competition” for the Walton College of Business, University of Arkansas *2015*
- Recipient of the Doctoral Academy Fellowship, University of Arkansas, *2013-2017*
- Second place, “First annual SEC case competition,” Missouri *2013*
- First place, Team leader “Nielsen Case Competition,” Arkansas *2013*
- 2013 Student representative for incoming MBA students, Arkansas *2013*
- MBA Walton College Ambassador, Arkansas *2012-2013*

- First place, “MBA Internship Presentation Competition,” Arkansas

2012

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## PUBLICATIONS

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Masorgo, N., Mir, S., & Hofer, A. (2023). You’re driving me crazy! The impacts of last mile delivery driver negative behaviors on customer outcomes. *Journal of Business Logistics*, 44(4), 666–692. **Runner-up, 2024 Bernard J. LaLonde Best Paper Award.**

Masorgo, N., Mir, S., & Hofer, A. (2022). Expectations vs experience: Managing the adverse effects of service failures on customer satisfaction in the airline industry. *Transportation Journal*, 61(3), 231–262.

Mir, S., Blessley, M., Zacharia, Z., & Aloysius, J. (2022). Mending fences in a buyer-supplier relationship: The role of justice in relationship restoration. *Journal of Supply Chain Management*, 58(3), 23–46.

Mir, S., Fugate, B., Johnson, J., & Blessley, M. (2021). What should you be talking about? The communication pathway to sustainable supply chain contagion. *International Journal of Physical Distribution & Logistics Management*, 51(7), 711–737. **Earlier version received the E. Grosvenor Plowman Award (Best Paper), CSCMP 2017 Conference.**

Branco, M., Teixeira, R., Mir, S., & Lacerda, D. (2021). Barriers to development of port operator supply chain integration: An evaluation in the port operations context. *Transportation Journal*, 60(2), 141–170.

Blessley, M., Mir, S., Zacharia, Z., & Aloysius, J. (2018). Breaching relational obligations in a buyer-supplier relationship: Feelings of violation, fairness perceptions and supplier switching. *Industrial Marketing Management*, 74, 215–226.

Mir, S., Lu, S., Cantor, D., & Hofer, C. (2018). Content analysis in SCM research: Past uses and future opportunities. *International Journal of Logistics Management*, 29(1), 152–190.

Mir, S., Aloysius, J., & Eckerd, S. (2017). Understanding supplier switching behavior: The role of psychological contracts in a competitive setting. *Journal of Supply Chain Management*, 53(3), 3–18. **Recipient, 2017 Harold E. Fearon Best Paper Award**

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## TEACHING

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**Instructor**, BUAD 446 – *Operations and Supply Chain Strategy*, University of Delaware  
(Audience: Seniors, Juniors)  
○ Fall 2025

**Co-Instructor**, MBA 463 – *Supplier and Customers*, Lehigh University (Audience: MBA)  
○ Fall 2024, 2023, 2022

**Instructor**, SCM 345 – *Analytic Approaches to Supply Chain Management*, Lehigh University (Audience: Masters, Seniors, Juniors)

- Fall 2023, 2022; Spring 2022, 2021, 2020

**Instructor**, SCM 186 – *Supply Chain Operations Management*, Lehigh University (Audience: Juniors, Sophomores)

- Spring 2025, 2024, 2023, 2022, 2021, 2020
- Fall 2024, 2023, 2022, 2021, 2020, 2019

**Instructor**, BXZ 002 – *Student to Professional*, Lehigh University (Audience: Freshmen)

- Spring 2025, 2024

**Instructor**, SCIM 373 – *Supply Chain Planning and Analysis*, College of Charleston (Audience: Seniors, Juniors)

- Spring 2019; Fall 2018

**Instructor**, DSCI 232 – *Business Statistics*, College of Charleston (Audience: Sophomores, Freshmen)

- Fall 2018

**Instructor**, DSCI 304 – *Production and Operations Management*, College of Charleston (Audience: Juniors, Sophomores)

- Spring 2019, 2018; Fall 2017

**Co-Instructor**, SCMT 5693 – *Predictive Supply Chain Analysis*, University of Arkansas (Audience: Flex MBA)

- Spring 2017

**Instructor**, SCMT 3613 – *Supply Management*, University of Arkansas (Audience: Juniors, Sophomores)

- Fall 2016; Spring 2016

**Instructor**, SCMT 3443 – *Transportation and Distribution Management*, University of Arkansas (Audience: Juniors, Sophomores)

- Fall 2015, 2014

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## SERVICE

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### External

- Production and Operations Management (POM and Community), Session Chair, Spring 2025
- Decision Sciences Institute (DSI) Conference, Session Chair (Diversity, Inclusion, and Equity), Fall 2024
- Council of Supply Chain Management Professionals (CSCMP) Academic Research Symposium
  - Track Chair, Fall 2022
  - Panelist: *Keeping it real: A closed door session with assistant professors*

- Decision Sciences Institute (DSI) Conference, Track Chair (Sustainable Logistics), Fall 2021
- Lehigh Valley CSCMP Round Table, Vice President of Membership/Programs, Fall 2020 – Present
- Decision Sciences Institute, Professional Development Committee, 2019 – 2021
- LogiPharma Conference, Panelist: *Tapping into top talent to drive the supply chain of the future*, Philadelphia, PA, September 2019
- South Carolina CSCMP Round Table, Vice President Young Professionals, 2017 – 2019
  - Organizer/Moderator: Panel discussion, *Successful strategies for growing supply chain talent*, October 2018

### **Lehigh University**

- Presenter, 5x10 Symposium for First Year Experience, Fall 2024
- Faculty in Charge, Global Social Impact Fellows at Agastya Foundation Campus (Creative Inquiry at Lehigh), Kuppam, India, June 2024
- Transforming Education for Sustainable Social Impact Workshop, Organizing Team (Creative Inquiry at Lehigh University and IIT Kharagpur), Kharagpur, India, January 2024
- Search Committee (DATA Department Chair), Fall 2023 – Fall 2024
- SCM Program Director, Fall 2023 – Present
- Council of Equity and Inclusion, Tri-Chair, Fall 2023 – Present
- Council of Equity and Inclusion, Member, Fall 2022 – Fall 2023
- Search Committee (Business Analytics Teaching Faculty, DATA), Spring 2022
- College of Education Representative, Fall 2021 – Fall 2024
- SCM 186 Course Coordinator, Fall 2021 – Present
- SCM Student Club, Faculty Advisor, Fall 2021 – Present
- Search Committee (Assistant Professor, DATA–SCM), Spring 2020
- Faculty Mentor, TCU Graduate Supply Chain Case Competition, Spring 2019; 2022 – 2023
- Faculty Mentor, NASPO Undergraduate Case Competition, Fall 2022
- Faculty Mentor, Women in Supply Chain Excellence, Fall 2021; 2022

### **College of Charleston**

- Panel Moderator, *Leadership in Sustainability*, 3rd German American Business Summit, February 2018
- Library Committee, August 2018 – August 2019
- AOL Continuous Improvement Committee, School of Business, August 2018 – August 2019
- Student Development Committee, School of Business, August 2017 – August 2018

### **Walton College of Business**

- Doctoral Student Representative, Graduate Dean's Student Advisory Board, 2016 – 2017
- Panel Member, *Navigating the Doctoral Program*, October 2016
- Student Mentor, MBA SEC Case Competition, 2014

### **Professional Affiliations**

- Council of Supply Chain Management Professionals (CSCMP)
- Decision Sciences Institute (DSI)
- Production and Operations Management Society (POMS)

### **Conference Facilitation**

- Facilitator, Center for Supply Chain Research at Lehigh Biannual Conferences, 2019 – Present
- CSCMP Reviewer and Session Chair, 2018
- Facilitator, AACSB Curriculum Development for Supply Chain Seminar, Fayetteville, AR, 2016
- Facilitator, Supply Chain Management Research Center Spring Board Symposium, Fayetteville, AR, 2015
- Facilitator, J.B. Hunt University, Fayetteville, AR, 2015
- Facilitator, Annual Supply Chain Management Research Center Graduate Case Competition, Fayetteville, AR, 2014 – 2015

### **Editorial Review Board**

- *International Journal of Physical Distribution and Logistics Management*, Spring 2024 – Present
- *Journal of Operations Management*, Spring 2023 – Present
- *Journal of Supply Chain Management*, Fall 2022 – Present
- *Decision Sciences*, Fall 2022 – Present